## Jamia Hamdard School of Open and Distance Learning

## FEEDBACK OF ACADEMIC COUNSELLORS FOR IMPROVING QUALITY OF THE ODL PROGRAMMES AND THE STUDENT SUPPORT SERVICES

Dear Colleagues,

We are obtaining feedback from you to improving the quality of ODL Programmes on offer and also to improve the quality of support services provided to the learners. May I requesting you to kindly provide the following information as your feedback on the academic programme you are associated with at the School of Open and Distance learning, Jamia Hamdard. This feedback would help us for improving quality of the academic programmes and quality of the academic support services provided to learners of your programme.

The filled – in feedback form may please be submitted to the undersigned at the School of Open and Distance Learning, First Floor, Hamdard Convention Centre, Jamia Hamdard, New Delhi – 110 062. Scanned copy of the feedback form can also be sent to me at <a href="mailto:sodl@jamiahamdard.ac.in">sodl@jamiahamdard.ac.in</a>.

Thanking you and with regards,

Yours sincerely.

Prof. (Dr.) Masood Parveez Dean, SODL

## **ACADEMIC SESSION: 2019 - 20**

S	Feedback Questions	Answers
No	Va.u. Nama	
1	Your Name	
2	Your Programme	
	Courses approved for conducting the academic counselling	1.
		2.
		3.
		4.
		5.
3	Have you received a set of study material?  Mention – Yes / No	
4	How many sessions you have conducted in the current academic session. Mention the number	
5	Have you conducted the counselling sessions as per the schedule notified on the website / Notice Board? Mention – Yes / No	
6	How do you rate quality of the study material?  Mention – Excellent / Good / Poor	
7	Do you feel syllabus / study material of your Programme needs revision / updating? Mention – Yes / No	
8	Would you like to be a course writer for updating the study material?  Mention – Yes / No	

9	Mention the courses / subjects of your choice for	1.	
	wring the study material.		
		2.	
		3.	
		4.	
		5.	
10	Are learners of your course attending the counselling		
	sessions regularly?		
	Mention – Yes / No		
11	How many learners attend your counselling sessions? Mention an average number.		
12	Do they come prepared for attending the counselling		
	sessions?		
	Mention – Yes / No		
13	Do the learners seek clarifications and participate in		
	discussions during the counselling sessions?		
	Mention – Yes / No		
14	How do you rate participation of the learners during		
	the counselling sessions?		
	Mention – Excellent / Good / Poor		
15	Do the learners approach you on non – counselling		
	days for clarification of their doubts / queries?		
	Mention - Yes / No		
16	Do you evaluate assignments / projects of the		
	learners?		
	Mention – Yes / No		
17	How do you rate quality of the assignments / projects		
	submitted by the learners?		
	Mention – Excellent / Good / Poor		
18	Do you evaluate examination answer books of the		
	learners? Mention – Yes / No		
19	How do you rate quality of response of the learners in		
19	their examination papers?		
	Mention – Excellent / Good / Poor		
20	Are you satisfied with the amount of remuneration		
20	being paid for conducting the counselling sessions?		
	Mention - Yes / No		
21	Mention the expected amount of remuneration for		
	conducting the counselling sessions		
22	Please suggest new market need – based	1	
	programmes to offer through distance mode.		
		2	
		3.	
		4.	
		5.	
23. GENERAL REMARKS AND SUGGESTIONS FOR IMPROVEMENT (Attach additional sheet if required)			
		. ,	
Date	9:		